

## **Where in the World is the Torii Station Legal Assistance Office? By Rudy Wartella**

The legal assistance office is located in Building 214 across the parking lot from the 10<sup>th</sup> Support Group Headquarters. We encourage clients to park in the parking lot behind Building 214 (with a covered entrance) as parking in front is limited and should be reserved for those needing to use our wheelchair ramp.

It is hard for me to believe that it has already been a year since the legal assistance office moved to the first floor of Building 214. Occasionally, a client still travels to Bldg 218 and is forced to be late for an appointment, or otherwise inconvenienced by climbing up the stairs to the second floor of our old location only to be told that we relocated a year ago. **LEGAL ASSISTANCE HAS MOVED TO BUILDING 214.**

Our “new” Client Services center not only houses legal assistance, but also the claims and tax centers. This move into one fully functional customer service center has been extremely successful. Previously, the legal assistance office was located just two doors down from the SJA’s office and across the hall from Military Justice – not ideal for all of our clients. Our new Client Services Center is now entirely separated from the SJA Office providing our clients with a greater sense of confidentiality. Our new center is completely renovated with new carpet, paint, curtains, furniture, and a children’s waiting area offering a pleasurable and comfortable setting for our clients and staff. Most importantly, this move opened up a leadership opportunity for SGT Foy, who is the NCOIC of Client Services dedicated to the client services mission. SGT Foy brings experience, dedication and positive attitude that compliment the rest of our staff.

If you would like to make a legal assistance appointment, you may call Ms. Junko Arakaki at 644-4332. If you would like to make a tax appointment you may call Ms. Nina Liwanag at 644-1040. If you would like to call the claims office, you may call Ms. Sachiyo Tanaka at 644-4742. March 2009.

