

*\*NOTE: Used autobody and glass replacement in Japan usually cost 50% less than new ones. In line with insurance industry practices, it is appropriate to make autobody and glass repairs with quality used parts for any car 5 years old or older. Such used parts must be of good quality, in good condition, and in the mechanic's view appropriate with regard to safety and reliability. The 5<sup>th</sup> Air Force Staff Judge Advocate requires repair estimates to include repair costs utilizing such used parts. **You must ask the estimator to include the cost of repair using such used parts.** However, if such used parts are not available or not feasible or would cost more than new parts (considering any extra charges for labor or searching, for example), or if the estimator will not utilize them in their business, the estimator must say so on the estimate. When claimants submit that do not comply with this requirement, the 5<sup>th</sup> Air Force Staff Judge Advocate will deduct 50% from the cost of the new parts. Claimants can always ask the estimator to include the cost of repair using new parts, in addition to that required above, and can always elect to pay the "new parts" cost over and above the used parts cost. Estimators will sometimes "reluctantly" utilize used parts, or will decline to extend the same guarantee as they would for new parts. This does not amount to "unavailability" or "inappropriateness with regard to safety."*

*To: Garage*

This repair estimate is for damage to claimant's vehicle caused by government activities. Please provide claimant with an accurate written estimate of repair. For any car 5 years or older, it is appropriate to make auto body repairs with quality used parts. If quality used parts are not available or not feasible or would cost more than new parts, please state so this on the estimate. If used parts are available but the claimant wants the estimate to include the cost for new part parts as well, the estimate needs to show prices for both used and new parts. When claimant disregard this requirement, 50% deduction will be taken from the cost of the new parts.

修理工場各位様

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